Pexip User Guide: Guest Connection

Pexip is a video conferencing service that relies on the web browser of end users. *Users can connect to Pexip using Firefox or Chrome only*. Pexip is different in the two browsers; *we suggest using Chrome*. This documentation shows *Chrome screenshots only*.

1. **In Firefox or Chrome, go to https://bridge.iu.edu/**
   
   *You can connect from an IU room system (ex. Cisco or Polycom) by dialing the conference number, ex. 23####*

   ![Firefox or Chrome Browser Window](image1)

   Type **https://bridge.iu.edu** in the address bar

   ![Conference to dial](image2)

   Enter your conference number

   ![Your name](image3)

   Enter your name

   ![Click “Connect”](image4)

   Click “Connect”

   ![Next screen:](image5)

   Select your role

   ![Select “Join as Guest”](image6)

   Select “Join as Guest”

   ![Click “Connect”](image7)

   Click “Connect”
2. Connect to videoconference with a camera and microphone

![Image of videoconference interface]

- Click "CAMERA and MICROPHONE now" to participate with audio and video.
- Your browser may ask permission to use your camera and mic. Click "Allow" in pop-up above.
Connect to videoconference with a camera and microphone, cont’d

If during your call you’re told that your video/audio is choppy, you can exit the conference and reconnect at a lower bandwidth setting. This will lower the quality but should increase stability.

Click “Connect”
Pexip provides control for a Host and for multiple guests. If the guest logs in before the host does, the guest will end up in a virtual waiting room until the host logs in and starts the conference.

In-conference control

To end the conference call:
1. Click the red phone icon above to disconnect.
2. Confirm request.
3. Close your browser.

For more information on using Pexip, visit 23.iu.edu